

(Please check one)	Excellent	Good	Fair	Poor	No Comment
Handling calls	✓				

Comments: _____

(Please check one)	Excellent	Good	Fair	Poor	No Comment
Availability of your attorney	✓				

Comments: _____

(Please check one)	Excellent	Good	Fair	Poor	No Comment
Promptness for meetings	✓				

Comments: _____

(Please check one)	Excellent	Good	Fair	Poor	No Comment
Keeping you informed	✓				

Comments: _____

(Please check one)	Excellent	Good	Fair	Poor	No Comment
Promptness of returning calls	✓				

Comments: _____

3. Would you choose our firm again to represent you in other matters? (circle one)

Definitely
 Probably
 Probably Not
 Definitely Not

4. Would you recommend us to someone you know? (circle one)

Definitely
 Probably
 Probably Not
 Definitely Not

5. How satisfied are you with the outcome of your case? (circle one)

Definitely
 Probably
 Probably Not
 Definitely Not

6. How can our firm improve its services to our clients: _____

7. Would you contact our firm in the future for a non-criminal law referral? (circle one): Yes No

8. What compliments or criticisms do you have about our firm and its services?

Thank you for completing this questionnaire!