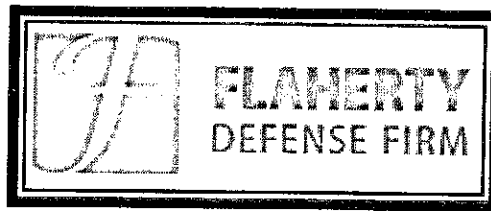


Timothy M. Flaherty
 1817 Lewis Turner Blvd.
 Suite E
 Fort Walton Beach, FL 32547



P.(850)243-6097
 F.(850)243-6010
 flahertydefensefirm.com
 tflaherty@flahertydefense.com

CLIENT SURVEY

We appreciate the opportunity to serve your legal needs. Please help us improve the quality of our service by completing this survey and returning it to our firm. Your name will be kept confidential. If we can assist you in the future, we hope that you will call us.

1. Your Name (optional): [REDACTED]

2. Please rate our firm in the following areas:

(Please check one)	Excellent	Good	Fair	Poor	No Comment
Criminal Law Expertise	✓				

Comments: They always knew the answers to my questions!

(Please check one)	Excellent	Good	Fair	Poor	No Comment
Efficiency handling your case	✓				

Comments: I felt they handled my case perfectly!

(Please check one)	Excellent	Good	Fair	Poor	No Comment
Answering your questions	✓				

Comments: My questions were always answered within a timely manner.

(Please check one)	Excellent	Good	Fair	Poor	No Comment
Quality of legal advice	✓				

Comments: I felt 100% confident with their advice.

(Please check one)	Excellent	Good	Fair	Poor	No Comment
Promptness of service	✓				

Comments: They were always there when I needed them!

(Please check one)	Excellent	Good	Fair	Poor	No Comment
Friendliness of staff	✓				

Comments: Everyone was extremely friendly ☺

(Please check one)	Excellent	Good	Fair	Poor	No Comment
Time devoted to your case	✓				

Comments: They acted like my case was important and made sure I knew what was going on.

(Please check one)	Excellent	Good	Fair	Poor	No Comment
Handling calls	✓				

Comments: My calls were always answered or returned quickly.

(Please check one)	Excellent	Good	Fair	Poor	No Comment
Availability of your attorney	✓				

Comments: Mr. Flaherty went out of his way on many occasions to talk to me.

(Please check one)	Excellent	Good	Fair	Poor	No Comment
Promptness for meetings	✓				

Comments: We met several times before court.

(Please check one)	Excellent	Good	Fair	Poor	No Comment
Keeping you informed	✓				

Comments: I always felt informed, from start to finish.

(Please check one)	Excellent	Good	Fair	Poor	No Comment
Promptness of returning calls	✓				

Comments: My calls were never left unreturned

3. Would you choose our firm again to represent you in other matters? (circle one)

Definitely Probably Probably Not Definitely Not

4. Would you recommend us to someone you know? (circle one)

Definitely Probably Probably Not Definitely Not

5. How satisfied are you with the outcome of your case? (circle one)

Definitely Probably Probably Not Definitely Not

6. How can our firm improve its services to our clients: No improvements, you are all amazing!

7. Would you contact our firm in the future for a non-criminal law referral? (circle one): Yes No

8. What compliments or criticisms do you have about our firm and its services?

Flaherty Defense Firm was great. They were always there for me and I would use them again in a heartbeat! Thank you!

Thank you for completing this questionnaire!